

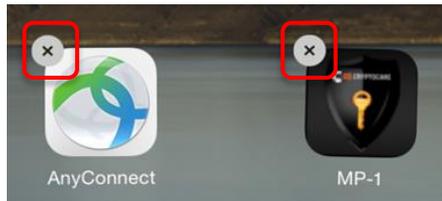
abbvie

iPad MobilePASS
Mobile VPN Setup
User Migration



Step 1: Getting ready to load MobilePASS VPN on the iPad

1. Before upgrading, confirm you have the new Token email on your iPad from [Do Not Reply@abbvie.com](mailto:Do_Not_Reply@abbvie.com) titled: “**Action Required: AbbVie Token Deployment**”. This will be a new email, not the one you used to set up your computer VPN.
2. Once you have the email you can begin:
3. On your iPad, find your AnyConnect And MP-1 VPN Apps and **delete** them.

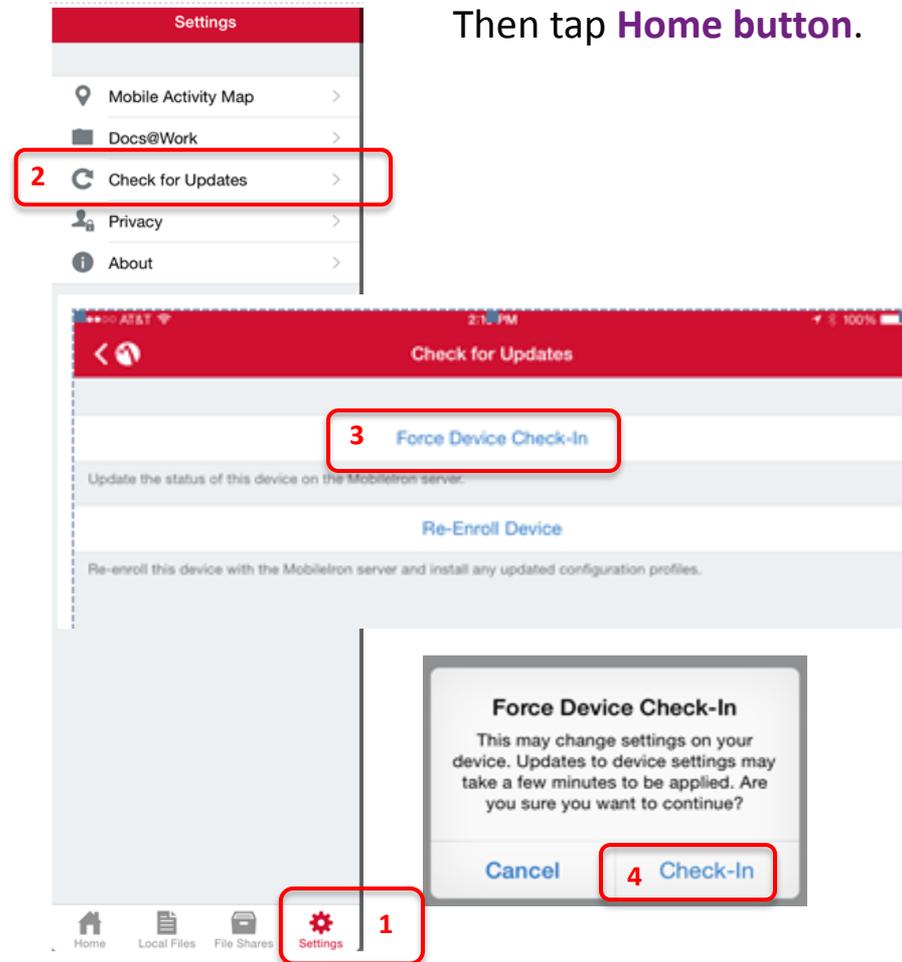


4. Tap and hold an icon until it starts to wiggle, then tap the **x**'s to delete. Then Tap **Home**.
5. Once Deleted, find and tap on the MobileIron icon:



6. In MobileIron, tap **Settings, Check for Updates, Force Device Check-In, Check-In**.

Then tap **Home button**.

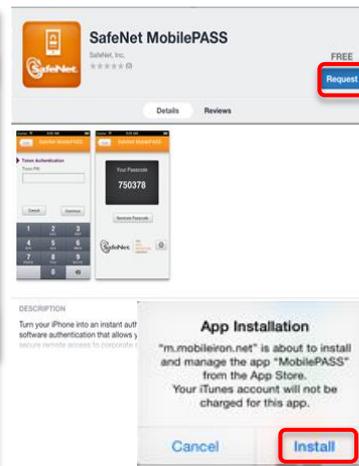
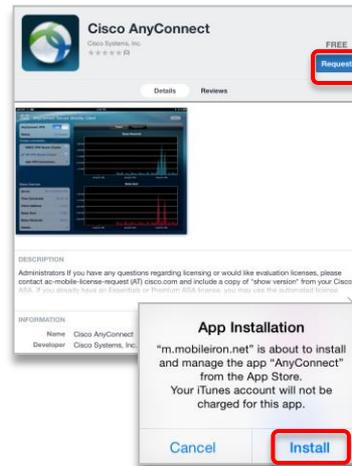
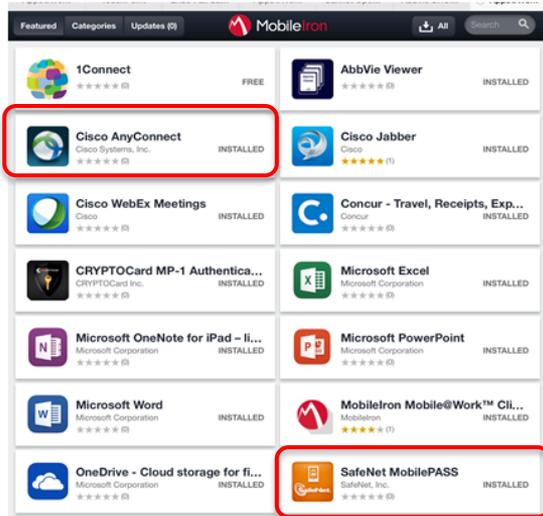


Step 2: Setting Up MobilePASS VPN on your iPad

1. Tap on **AbbVie App Store** icon:



OR



2. Select **Both** from the list:

- **Cisco AnyConnect**
- AND then**
- **SafeNet MobilePASS**

Enter your Apple password if prompted.

3. For each, tap **Request**, then **Install**



4. Press the **device home button** and go to home page, when both are installed...

5. Find and tap AnyConnect



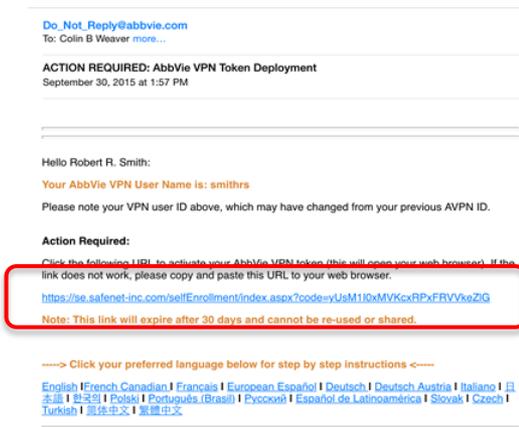
6. Click **OK** if pop up box appears, then press **home button**.



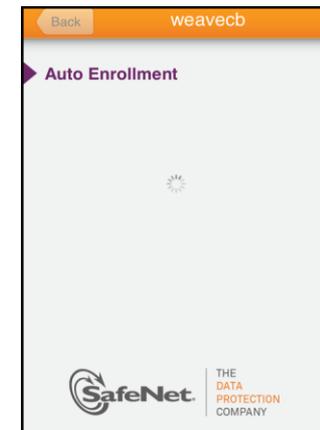
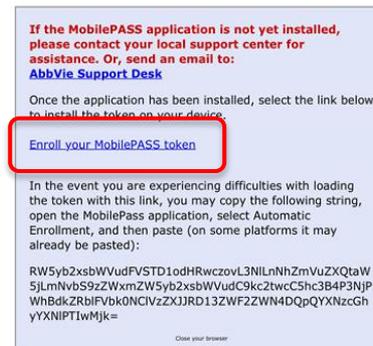
Step 3: Enrolling Your MobilePASS Token



From your iPad, open the VPN email from [Do Not Reply@abbvie.com](mailto:Do_Not_Reply@abbvie.com), titled: **AbbVie VPN Token Deployment**. If you do not have this email or click the link from your laptop, you will not be able to complete this process and will need to contact the **AbbVie Global Service Desk** for a new token email.



AbbVie SafeNet Authentication Service - Self Enrollment



1. Tap the enrollment link in the email from your iPad and continue to use these instructions to complete the process. The link only works once.
2. Tap **Enroll your MobilePASS** token in the pop up box.
3. The Auto Enrollment Screen may briefly appear, here or later. You do not need to touch this screen.
4. **Move on to next page.**

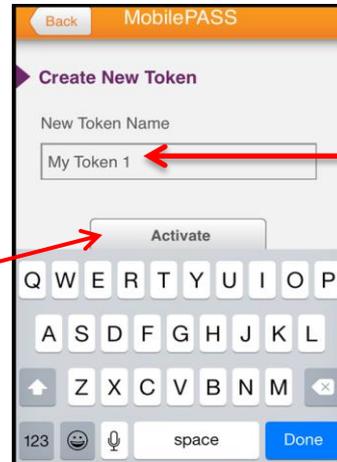
Step 3: Enrolling Your MobilePASS Token Cont..

4. On the **Create New Token** screen, Backspace to **Delete** “**My Token 1**” and enter your **5-1-1** user name. Then click **Activate**.

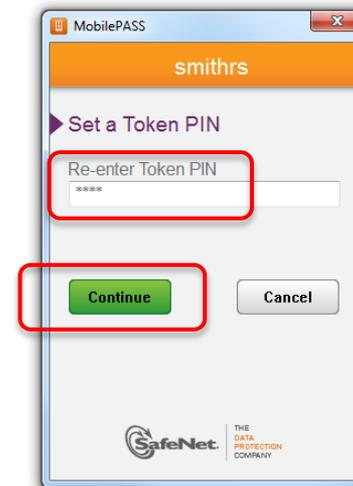
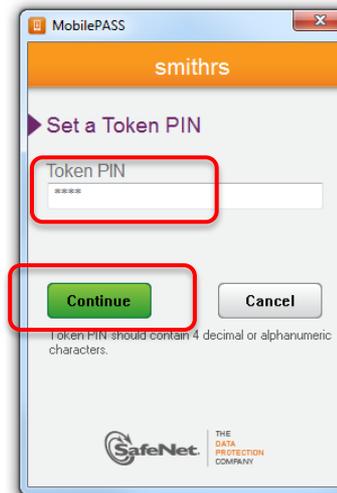
5. You must set a **new 4 digit PIN number**. This can be the same PIN number you used for your Computer VPN. Click **‘Continue’**.

6. Re-enter the **4 digit PIN number** when prompted and click **‘Continue’** again.

Go to next page.



Change this to your **5-1-1** network username. Example: Smith, Rob S = Smithrs



Note 1: The 4 digit PIN is a new PIN that you choose, it has not been previously given to you.

Note 2: Your VPN PIN numbers can be the same on your PC and iPad

Step 3: Enrolling Your MobilePASS Token Cont..

7. Your Token Passcode is displayed.
8. Tap “Tap here to Copy Passcode” and “Passcode Copied” should be displayed.

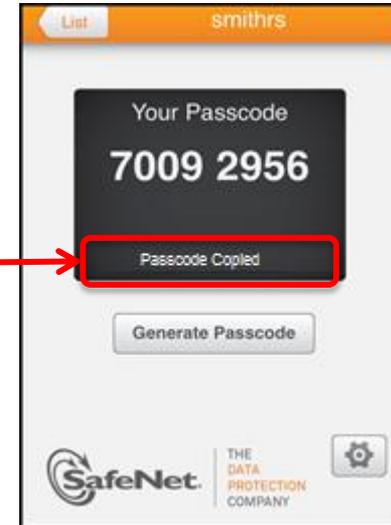
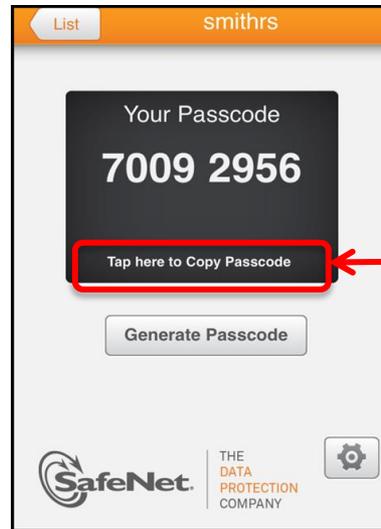
9. Press the iPad home button.



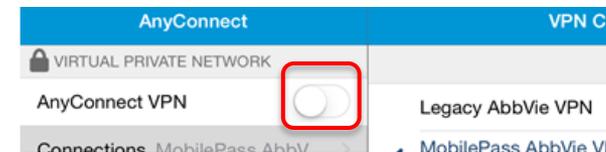
10. Tap on the AnyConnect App.

11. Tap on **Connections** and verify **MobilePASS AbbVie VPN** has a check mark. If not tap on it.

12. Tap on the **AnyConnect VPN** button to turn on VPN.

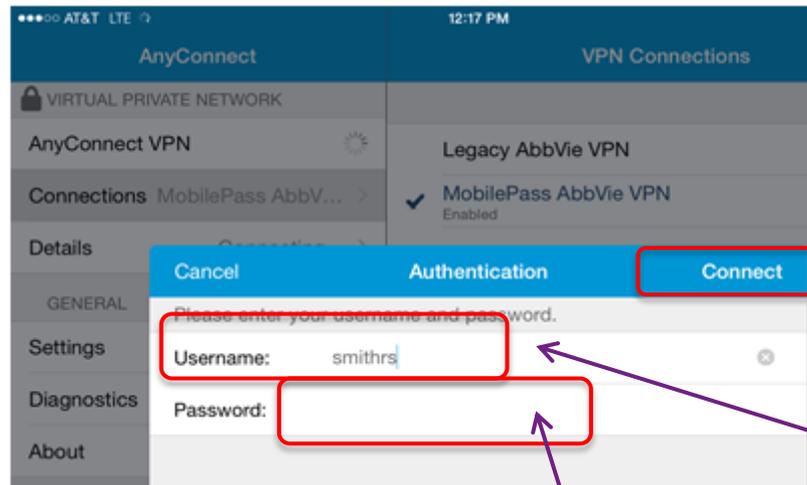


Note: On the iPad the **button to Copy Passcode is Here!**



Step 3: Enrolling Your MobilePASS Token Cont..

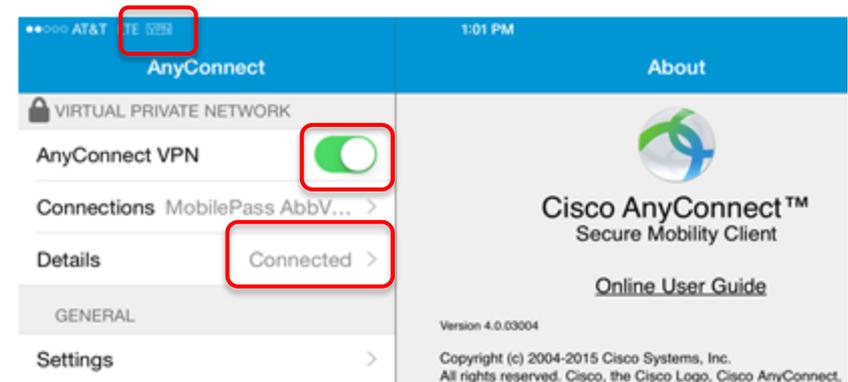
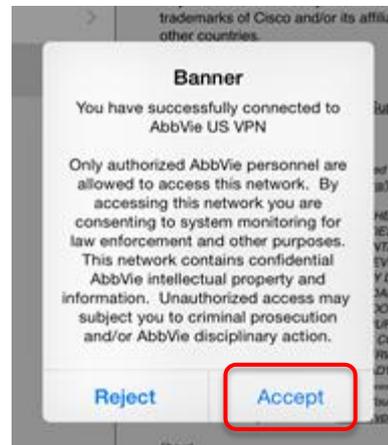
13. Under Username, enter your **511** if not seen. If your UPI is here, backspace over it first.
14. Tap Under Password, Then Tap and hold until Circle or Paste appears. Tap Paste to enter your Passcode.
15. Then tap **Connect**.
16. The Banner will display, Click **Accept** in the lower right.
17. You should now be connected. The on button will turn green. Details will say connected and VPN is displayed in upper left.



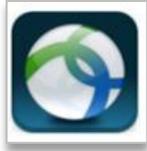
Very Important Note:
You CANNOT be connected to AbbVie Wi-Fi – Xenon, Krypton, etc, to use Mobile VPN. Please turn OFF Wi-Fi to test this VPN if you are currently on AbbVie Wi-Fi.

Enter your 5-1-1 Username Here

Token Passcode from SafeNet App here

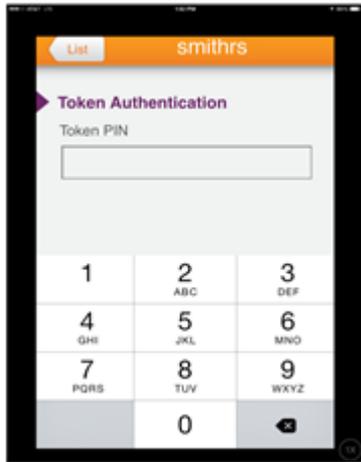


Logging on and off iPad VPN going forward

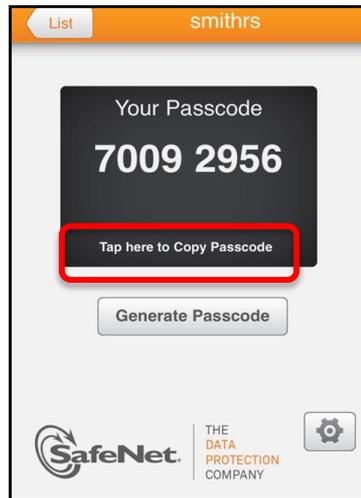


1. Tap the MobilePASS App...Moving forward
2. the app will open right to the Token PIN screen.

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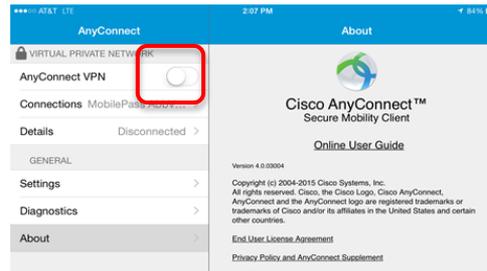
2. Enter your PIN.



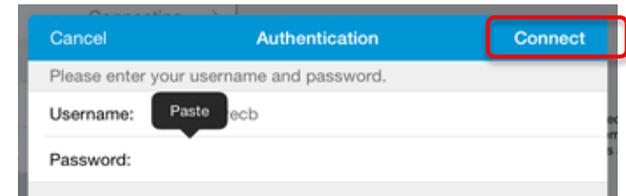
3. Tap: “Tap here to Copy Passcode”.
This changes to: “Passcode Copied”



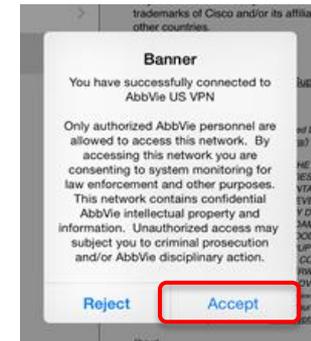
4. Push iPad Home button & Open the AnyConnect App.



5. Tap the On button.



6. Long Tap until circle appears, under password lift & paste in passcode and tap Connect.



7. Tap Accept on Banner to connect.

8. Tap On/Off button to disconnect.

Note: If left turned on, VPN will automatically turn off after several hours of non-use. Using VPN on sites that do not require it will slow down your web connection, so VPN is only suggested when needed.